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## CHAPERONE POLICY

- Having a medical examination can be a concerning experience for some people. Some people may prefer to have a chaperone present during the examination process and it is our policy to facilitate this if wished.
- If you have any questions about what the medical examination involves, information is available on our website; alternatively, you can contact us if you have a specific question.
- We will ask at the time of booking if you wish to have a chaperone present. This allows us to make necessary arrangements to facilitate this for you. If you change your mind in the run up to your appointment, please let us know, giving as much notice as possible. If a chaperone is requested on the day of the appointment without prior notice, we will try and facilitate the request, but it may be necessary to reschedule your appointment.
- Chaperones will be medically trained and will usually be either another doctor, nurse or health care assistant. They will be familiar with the medical examination and would usually be present for the whole examination. They are able to raise concerns if they have any.
- A relative or friend is not a trained impartial observer and so would not be suitable as a chaperone. However, you are welcome to have a family member, friend or advocate with you at your examination.
- There may be circumstances where the examining clinician would require a chaperone to be present. If this is the case we will let you know with as much notice as is reasonably possible and inform you clearly of the reasons for this. If you do not wish a chaperone to be present in this instance, we can advise you of alternate aeromedical practitioners.